

International Microbiota Observatory

L'Observatoire International des Microbiotes

Second wave

Mexican results







Methods



Methods

This international survey was conducted online in **11 countries** from January 26th – February 26th, 2024. **7,500 people** were interviewed in the 11 countries, among representative samples of the population aged 18 y.o. and more in each country.

7 countries had already been surveyed in 2023.



4 countries have been added to the scope this year:



United States of America (n=1,000)



Brazil (n=500)



Mexico (n=1,000)



France (n=1,000)



Portugal (n=500)



Spain (n=500)



China (n=1,000)









An automated selection from the Ipsos Panel ensured representative samples in each country (gender, age, employment status and country region) based on quota method.

Comments



= Average response for all 7 countries.

(n=7,500)



= Focus on detailed results according to different criteria such as gender, age, presence of children under 3yo, individuals with health conditions.

Significant differences vs total - superior



These coloured indications show results that are statistically different (above or below) the average for all respondents.

All results are presented in %.

Some results have a low basis, results must be interpreted with cautious.

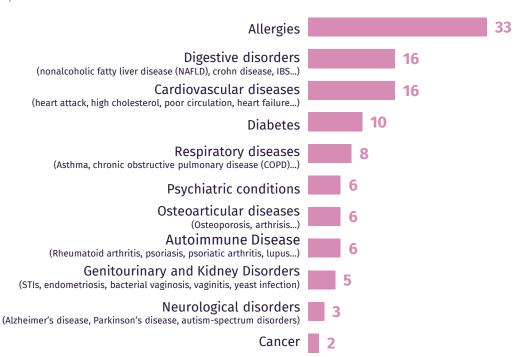


Th

People with current conditions A focus detailed throughout the report

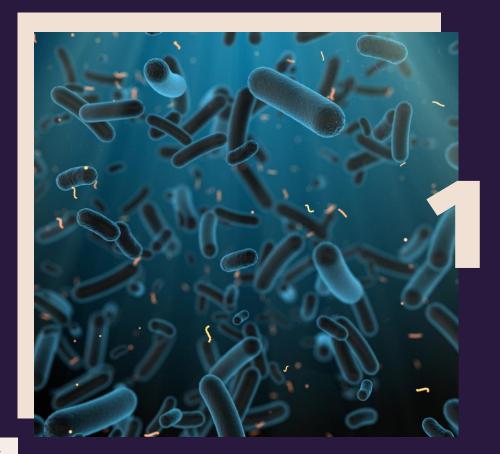


RS10. Among the following health problems, indicate those you suffer from. Base: All respondents









A growing awareness of the microbiome among Mexicans this year, even though precise knowledge remains low



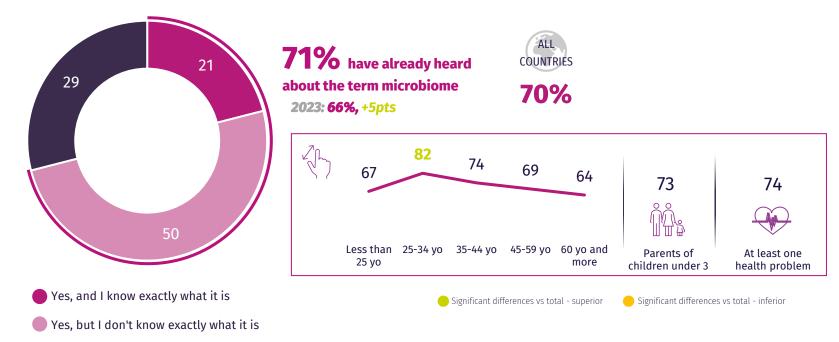


Awareness of the microbiome is significantly better this year: 7 out of 10 people have already heard of it, but still only 1/5 know exactly what it is.



Question 2. Have you ever heard of the "microbiome"? Base: All respondents

No. I never heard about it





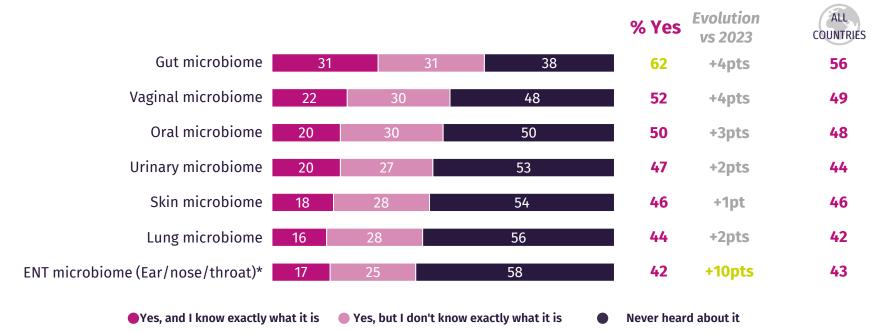


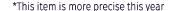


Mexicans are more aware of the gut microbiome than the global average. Otherwise, their awareness is quite similar.



Question 3. And more specifically, have you ever heard of the following terms? Base: All respondents







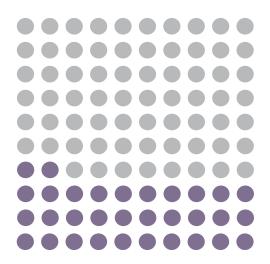




1 out of 3 Mexicans have already heard about each microbiome, a growing proportion compared to last year. And Mexicans aged 25-34 yo stand out.



Question 3. And more specifically, have you ever heard of the following terms? Base: All respondents



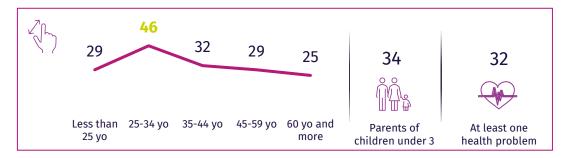
Significant differences vs total - superior

32% have already heard of each microbiome: Gut, vaginal, skin, lung, urinary, oral and ENT microbiome



32%

2023: 26%, +6pts



Which was the way with the way with the way with the way with the way was a constant of the way was a constant with the way was a constant win 2023: 5%. +5pts



Copyright Biocodex Microbiota Institute et Ipsos - mars 2024 8%

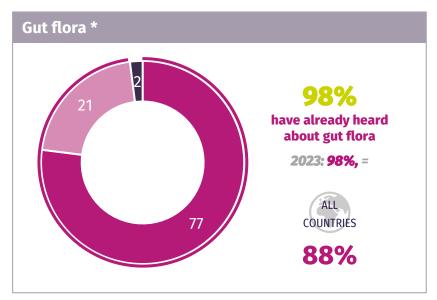


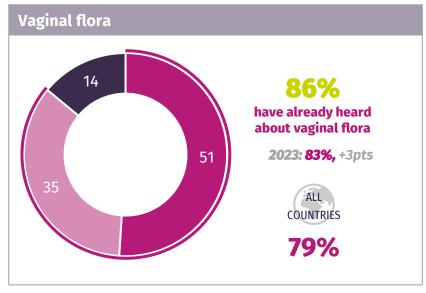


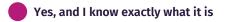
Flora seems very popular in Mexico.



Question 2bis. And have you ever heard of these terms? Base: All respondents

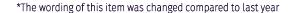








No, I never heard about it



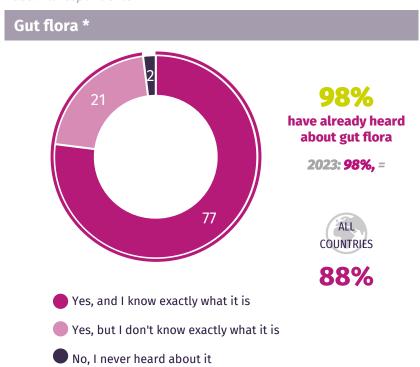


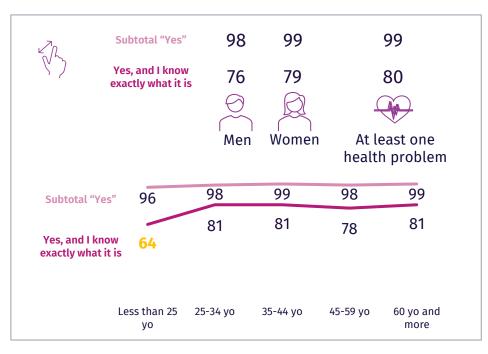


All age categories have similar high awareness of the gut flora, except people aged less than 25 yo.



Question 2bis. And have you ever heard of these terms? Base: All respondents





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Regarding vaginal flora, women and people aged 25-34 yo seem to have a higher level of awareness.

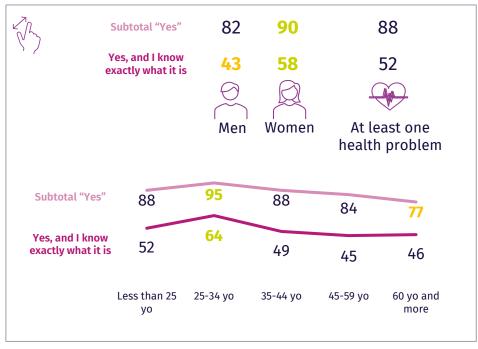


Question 2bis. And have you ever heard of these terms? Base: All respondents

Vaginal flora 14 86% have already heard about vaginal flora **2023: 83%.** +3pts 51 35 ALL COUNTRIES **79%** Yes, and I know exactly what it is

Yes, but I don't know exactly what it is

No. I never heard about it





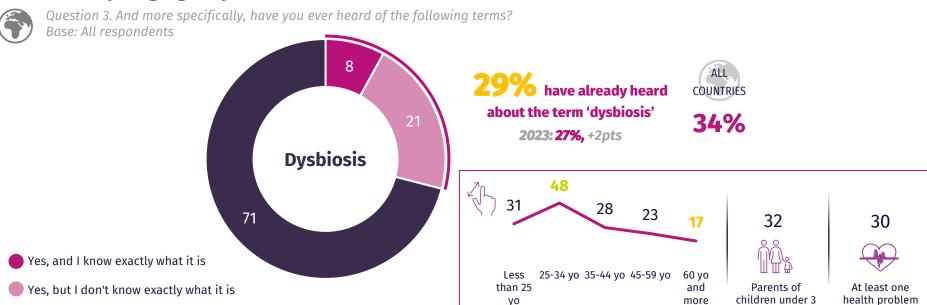


Knowledge of the role and functions of the microbiome remains limited, and need to be reinforced





Dysbiosis is not a popular term among Mexican people, but it stands out among the 25-34 yo age group.



Significant differences vs total - superior Significant differences vs total - inferior



Never heard about it



Mexican knowledge about the microbiome appear moderate, especially about its function, diversity and composition.



Question 4. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

	e: All respondents	Good answ	ver			Wrong answers/ don't know
Our	diet has significant consequences on the balance of our microbiome		82 🗸		4 14	18
In som	e cases, an imbalance in the microbiome may have significant health consequences		79 💟		5 16	21
The	microbiome plays an important role in immune defense mechanisms		78 🗸	4	18	22
	Many diseases such as irritable bowel syndrome (IBS), obesity, vaginose could be linked to the microbiome		73 🗸	7	20	27
In the field o	In the field of vaginal health , the microbiome plays an important role in women's health		70 🗸			30
	Antibiotics have an impact on our microbiome	60	15	25	40	
	The microbiome enables the gut to deliver essential information to the brain for our health	50 🗸	13	3	37	50
	Your microbiome is located exclusively in the gut	33	41 🗸		26	59
	The microbiome is only made up of bacteria	35	27 🗸		8	73
		True	False	Don't re	eally know	ı







Compared to other countries, Mexicans are less likely to know that the microbiome is not only located in the gut, and a lower knowledge is noticed about the antibiotics impact. More generally, this knowledge hasn't improved since last year.

Question 4. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

Base: All respondents

% good answer	Total	Evolution vs 2023	ALL COUNTRIES
Our diet has significant consequences on the balance of our microbiom	e <mark>82</mark>	+1pt	78
In some cases, an imbalance in the microbiome may have significant healt l consequence	/9	-2pts	77
The microbiome plays an important role in immune defense mechanism	s 78	=	74
Many diseases such as irritable bowel syndrome (IBS), obesity vaginose could be linked to the microbiom e		New item	64
In the field of vaginal health , the microbiome plays an important role i women's healt	/()	=	68
Antibiotics have an impact on our microbiom	e 60	-1pt	70
The microbiome enables the gut to deliver essentia information to the brain for our healt		-2pts	53
Your microbiome is located exclusively in the gu	t 41	-4pts	46
The microbiome is only made up of bacteri	a 27	New item	28

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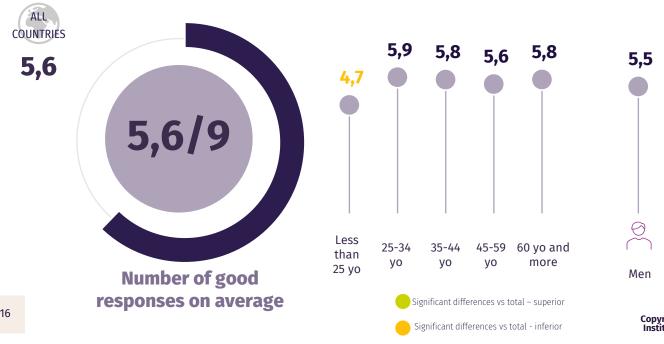


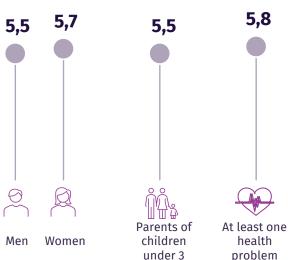
Knowledge of microbiome is fairly similar across all age groups, except for those under 25 yo, who are less informed.



Question 4. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

Base: All respondents











To maintain a balanced microbiome, Mexicans are more likely to change their behaviors, and to consume probiotics and prebiotics



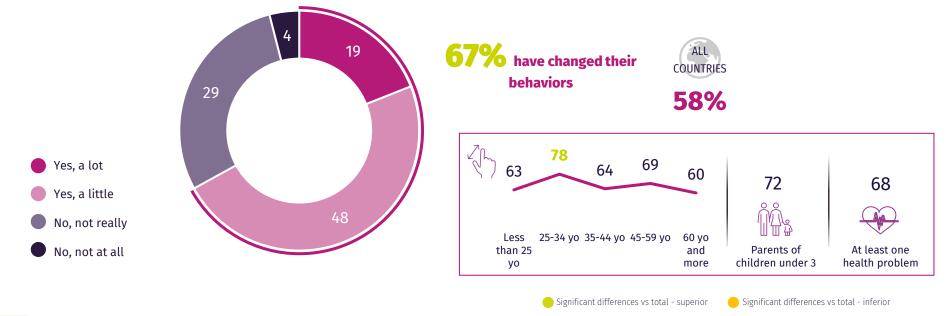


Nearly 7 out of 10 Mexicans have changed their behaviors to keep their microbiome balanced and functioning as smoothly as possible, which is more than in other countries.



Question 10. And in your daily life, have you changed your behaviors to keep your microbiome as balanced and functioning as smoothly as possible?

Base: All respondents



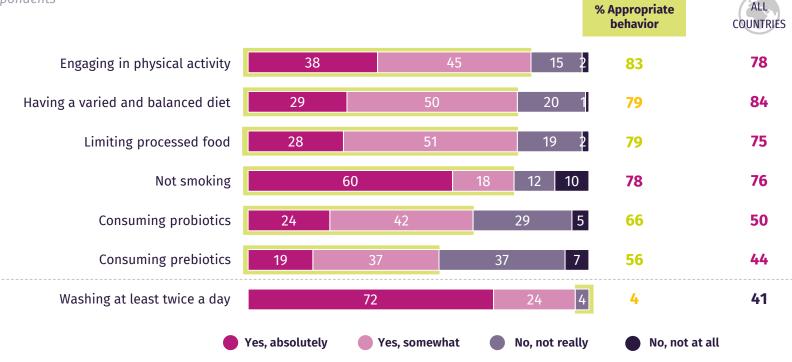




"Standard" healthy behaviors are mostly adopted by Mexicans. They are more likely to consume probiotics and prebiotics compared to other countries.



Question 11. In your daily life, do you regularly adopt the following behaviors? Base: All respondents



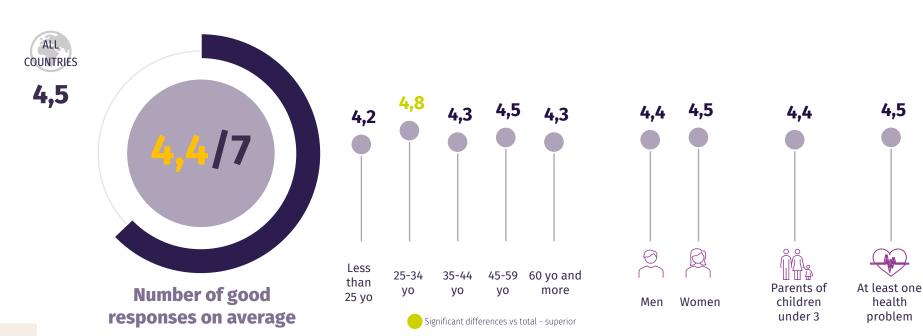




In Mexico, respondents aged 25-34yo have adopted more positive behaviors for their microbiome.

NEW QUESTION

Question 11. In your daily life, do you regularly adopt the following behaviors? Base: All respondents



Significant differences vs total - inferior



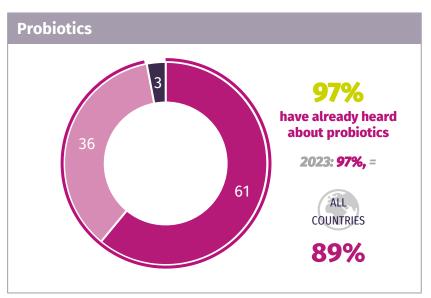


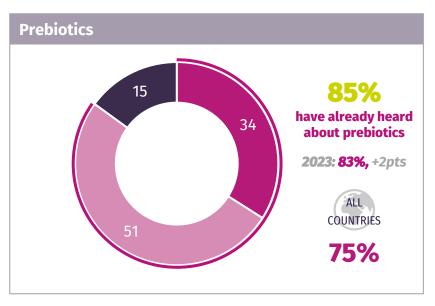


Mexicans stand out for their better awareness of probiotics and prebiotics, although their knowledge of prebiotics is not so precise.



Question 2bis. And have you ever heard of these terms? Base: All respondents





Yes, and I know exactly what it is Yes, but I don't know exactly what it is



No. I never heard about it



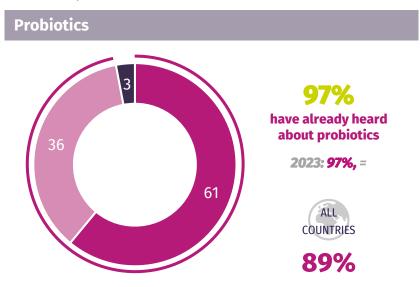


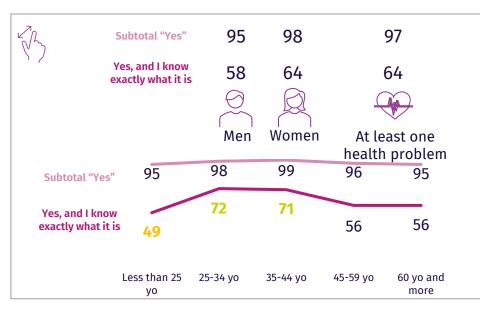


In Mexico, the youngest are less likely to know exactly probiotics.



Question 2bis. And have you ever heard of these terms? Base: All respondents





Yes

Yes, and I know exactly what it is

Yes, but I don't know exactly what it is

No, I never heard about it



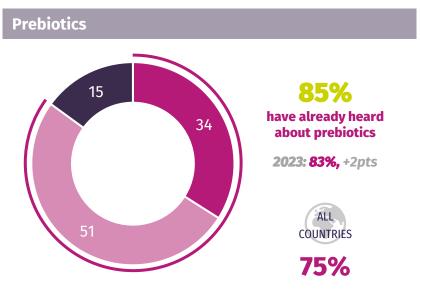


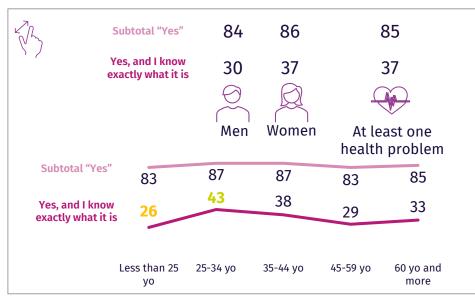


In terms of awareness of prebiotics, there is a similar trend, with the youngest being less aware of what prebiotics are.



Question 2bis. And have you ever heard of these terms? Base: All respondents





Yes, and I know exactly what it is

Yes, but I don't know exactly what it is







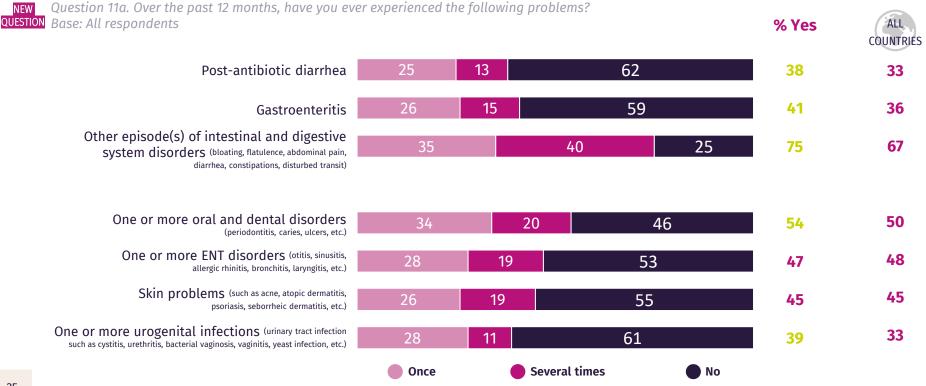


When faced with a microbiome-related health problem, Mexicans more easily connect it to their microbiome.



In the past 12 months, 2 out of 5 had post-antibiotic diarrhea or gastroenteritis, 3 out of 4 had other episodes of intestinal and digestive system disorders.







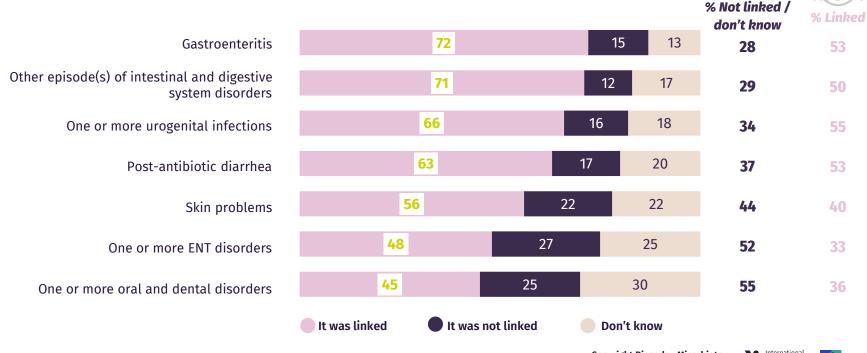
ALL

COUNTRIES

Mexicans are more likely than other countries to link their health problems to the microbiome.

QUESTION

Question 11b. And do you think this or these problems are linked to your microbiome? Base: People who have experienced these problems



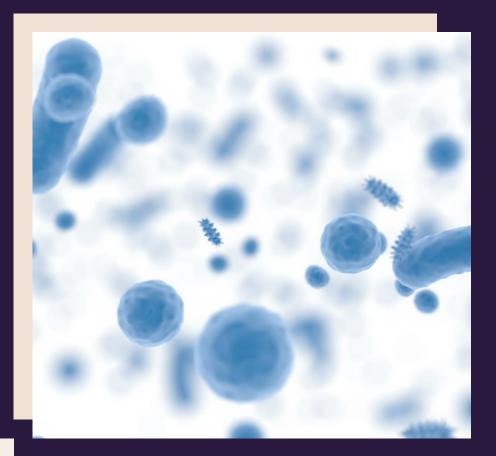




Although Mexicans appear to be more informed than average, they still lack of information. Therefore, **HCPs** must play a greater role in providing information on the microbiome







Text displayed to respondents:

The microbiome (or microbial flora) is a group of microorganisms such as bacteria, viruses, fungi and archaea, which live in symbiosis in our body, mainly in our digestive tract but also on the skin, in the lungs, ears, mouth and vagina.

The microbiome has many consequences for our health because it fulfils essential functions such as digesting foods, synthesis of vitamins and stimulating our immune system.

An unbalanced microbiome could be involved in certain diseases such as allergies, obesity and chronic inflammatory bowel diseases.

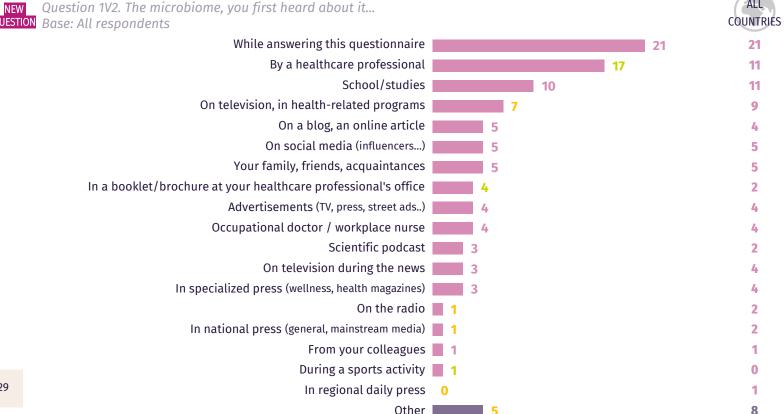
Recent studies also suggest that the microbiome can have an impact on our mental health and behavior, influencing our mood, cognition and motivation.







1 in 5 Mexicans discover the microbiome answering the survey. Otherwise, they heard about it from healthcare professionals, more often than in other countries.



ALL





Younger respondents first heard about the microbiome through school or studies



Question 1V2. The microbiome, you first heard about it...

N Base: All respondents	Total	Less than 25 yo	25-34 yo	35-44 yo	45-59 yo	60 yo and more	Men	Women	Parents of children under 3	At least one health problem
		n=174	n=209	n=197	n=261	n=159	n=437	n=563	n=115	n=599
While answering this questionnaire	21	14	13	23	20	35	24	18	20	21
By a healthcare professional	17	12	19	22	18	15	14	21	17	19
School/studies	10	21	11	8	5	11	11	10	10	9
On television, in health-related programs	7	9	7	6	6	9	9	6	7	7
On a blog, an online article	5	4	6	7	6	2	6	4	5	5
On social media (influencers)	5	5	6	6	3	2	3	6	6	5
Your family, friends, acquaintances	5	7	3	5	7	2	3	7	6	4
In a booklet/brochure at your healthcare professional's office	4	2	7	2	7	2	3	5	1	5
Advertisements (TV, press, street ads)	4	4	6	1	5	1	3	4	5	4
Occupational doctor / workplace nurse	4	5	3	3	6	3	5	4	4	4
Scientific podcast	3	3	5	2	3	1	3	3	3	4
On television during the news	3	4	3	2	2	2	2	3	2	2
In specialized press (wellness, health magazines)	3	2	4	2	4	3	4	2	4	3
On the radio	1	1	0	0	2	1	1	1	0	1
In national press (general, mainstream media)	1	1	1	2	1	1	2	0	2	1
From your colleagues	1	0	1	2	0	1	0	1	1	1
During a sports activity	1	0	1	1	1	0	1	0	1	0
In regional daily press	0	0	0	0	0	0	0	0	0	0
Other	5	6	4	6	4	9	6	5	6 MICTODIOL	5



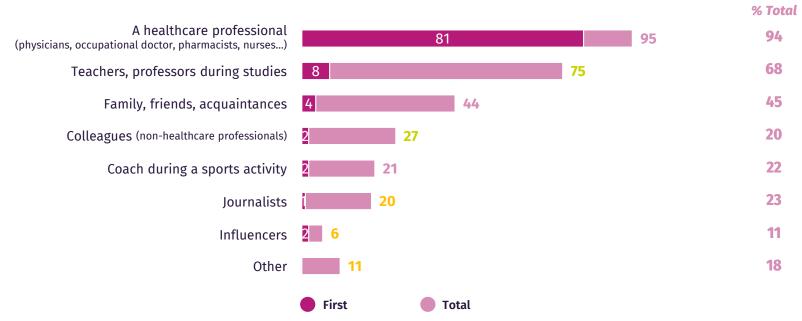
ALL

COUNTRIES

Healthcare professionals stand out as the most trusted source of information about the microbiome. Otherwise, Mexicans trust their teachers more than average.



Question 2V2. For relevant and trustworthy information about microbiome, who would you trust the most? Select the sources you would trust the most: 1st, 2nd. 3rd Base: All respondents









HCPs are the most trusted source of information for all categories. Those aged under 25 are more likely than average to also rely on their teachers.



Question 2V2. For relevant and trustworthy information about microbiome, who would you trust the most? Select the sources you would trust the most: 1st, 2nd, 3rd Base: All respondents

	Total	Less than 25 yo	25-34 yo	35-44 yo	45-59 yo	60 yo and more	Men	Women	Parents of children under 3	At least one health problem
		n=174	n=209	n=197	n=261	n=159	n=437	n=563	n=115	n=599
A healthcare professional (physicians, occupational doctor, pharmacists, nurses)	95	93	93	97	96	98	95	95	93	95
Teachers, professors during studies	/ 7	84	77	76	70	72	74	76	82	76
Family, friends, acquaintances	44	34	46	38	49	49	42	46	41	43
Colleagues (non-healthcare professionals)		21	24	28	29	32	29	26	18	29
Coach during a sports activity	21	24	19	22	21	19	22	20	23	20
Journalists	20	21	23	25	22	11	22	19	21	21
Influencers	6	10	8	6	5	2	5	7	11	6
Other	11	13	11	8	9	16	11	12	10	11



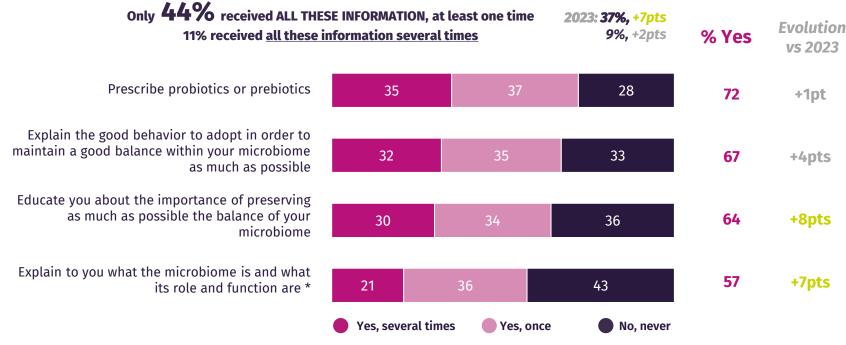




This year, an increasing proportion of Mexicans have received information from their HCPs, they have received more explanation about what the microbiome is, its role and function and also the importance of keeping it balanced.



Question 5. Have any of the healthcare professionals you have seen ever done any of the following? Base: All respondents





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More than 2 out of 5 Mexicans have received information from their HCPs, a higher proportion compared to other countries.

45

Question 5. Have any of the healthcare professionals you have seen ever done any of the following? Base: All respondents

% Yes		Total	ALL COUNTRIES
	% Received ALL THESE INFORMATION, at least one time	44	30
	% Received ALL THESE INFORMATION, several times	11	9
	Prescribe probiotics or prebiotics	72	50
	Explain the good behavior to adopt in order to maintain a good balance within your microbiome as much as possible	67	48
	Educate you about the importance of preserving as much as possible the balance of your microbiome	64	48
	Explain to you what the microbiome is and what its	57	45

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role and function are





In Mexico, those aged 25-34 yo have received more information from their HCPs than the average.



Question 5. Have any of the healthcare professionals you have seen ever done any of the following? Base: All respondents

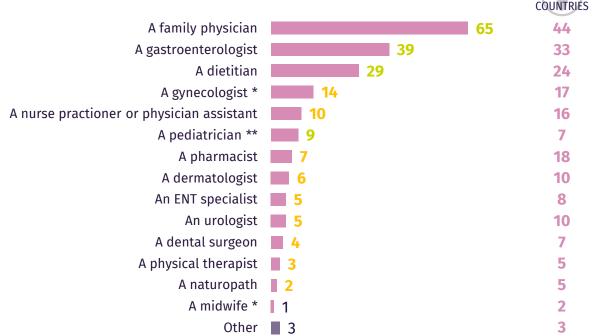
% Yes	Total	Less than 25 yo	25-34 yo	35-44 yo	45-59 yo	60 yo and more	Men	Women	Parents of children under 3	At least one health problem
bas	e n=1000	n=174	n=209	n=197	n=261	n=159	n=437	n=563	n=115	n=599
Prescribe probiotics or prebiotics	72	70	83	81	71	55	66	78	79	74
Explain the good behavior to adopt in order to maintain a good balance within you microbiome as much as possible	67	69	79	65	66	59	66	69	73	68
Educate you about the importance of preserving a much as possible the balance o your microbiome	6 64	68	75	62	64	51	63	65	71	65
Explain to you what the microbiome is and what its role and function are	57	55	68	56	59	46	55	59	64	58





Family physicians, gastroenterologists and dietitians are the top 3 sources of information about the microbiome, even more so in Mexico than in other countries.

NEW Question 6. And which healthcare professionals provided you with these explanations? QUESTION Base: People who've received some information from HCPs (n=847)



^{*} Item displayed to women





^{**} Item displayed to parents



The family physician is the first source of information, regardless the age or the gender.

Question 6. And which healthcare professionals provided you with these explanations? Base: People who've received some information from HCPs (n=847)

	Total	Less than 25 yo	25-34 yo	35-44 yo	45-59 yo	60 yo and more	Men	Women	Parents of children under 3	At least one health problem
base	n=847	n=155	n=192	n=174	n=210	n=116	n=351	n=496	n=101	n=518
A family physician	65	61	65	67	64	71	70	62	60	63
A gastroenterologist	39	25	36	40	42	51	43	35	35	42
A dietitian	29	36	30	21	26	33	34	24	24	32
A gynecologist	14	21	16	16	11	7	0	26	28	15
A nurse practioner or physician assistant	10	18	13	7	6	4	12	8	12	10
A pediatrician	9	12	14	12	7	1	8	11	27	10
A pharmacist	7	8	9	10	5	5	8	7	8	9
A dermatologist	6	8	5	5	4	8	7	4	6	7
An ENT specialist	5	3	6	4	4	6	7	3	6	6
An urologist	5	6	7	6	2	7	7	4	5	6
A dental surgeon	4	5	4	2	2	10	7	3	3	5
A physical therapist	3	4	3	3	3	2	4	2	2	3
A naturopath	2	3	3	3	1	2	3	2	2	3
A midwife	1	1	0	1	0	1	0	1	1	1
Other	3	1	1	2	5	3	2	3	0	3





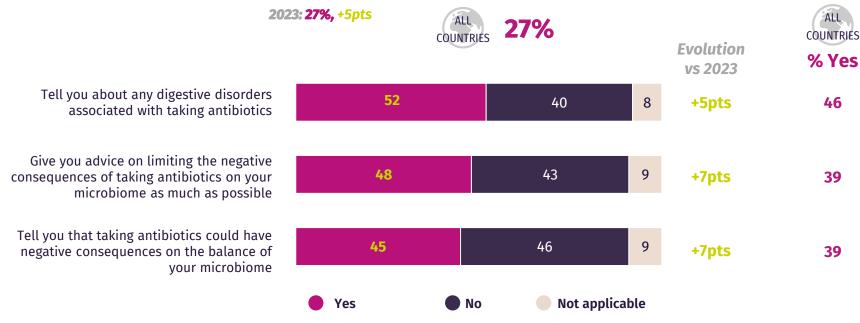
After being prescribed antibiotics, only 1 in 3 Mexicans has received all these information about the microbiome. However, this proportion has increased since last year and is better compared to the global average.





Question 7. The last time a doctor prescribed antibiotics, did they do the following? Base: All respondents

Only 32% received ALL THESE INFORMATION from their HCPs









Older people tend to receive less information and advice from HCPs when prescribed antibiotics.

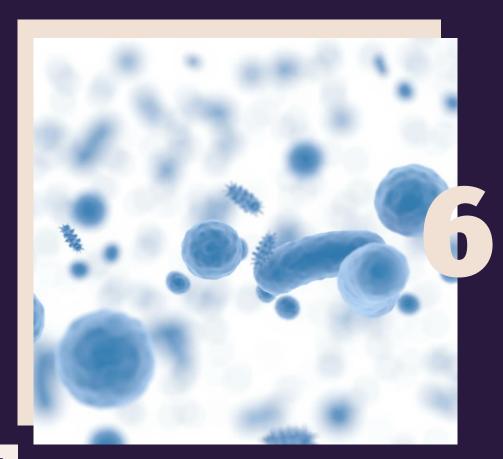


Question 7. The last time a doctor prescribed antibiotics, did they do the following? Base: All respondents

% Yes		Total	Less than 25 yo	25-34 yo	35-44 yo	45-59 yo	60 yo and more	Parents of children under 3	At least one health problem
	base	n=1000	n=174	n=209	n=197	n=261	n=159	n=115	n=599
% HAVE <u>RECEIVED</u>	ALL THESE INFORMATION FROM THEIR HCPS	32	30	35	35	31	28	31	33
	ny digestive disorders with taking antibiotics	52	56	53	57	49	48	53	53
negative co	advice on limiting the onsequences of taking n your microbiome as much as possible	48	52	52	51	44	42	44	50
have negative	king antibiotics could consequences on the ce of your microbiome	45	46	50	46	43	40	49	47



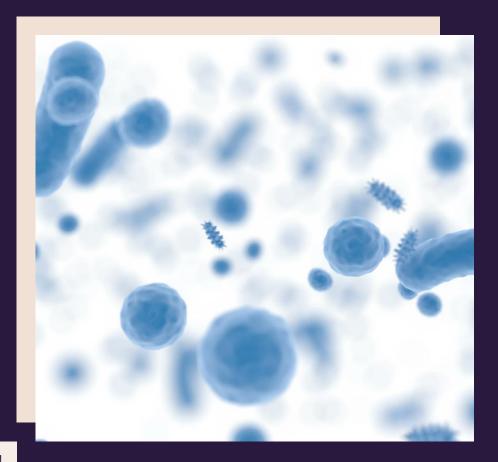




Focus on the vaginal microbiome

In the next questions, we will discuss the vaginal microbiome, also known as vaginal flora.





Text displayed to respondents:

In the next questions, we will discuss the vaginal microbiome, also known as vaginal flora. Please read before answering the next questions.

Many people say "vagina" whereas they usually refer to the vulva. The vulva is the outside, visible part of your genitals — your labia (lips), clitoris, vaginal opening, and the opening to your urethra (the hole you pee out of). The vagina is the inside - the stretchy tube that connects your vulva to your cervix and uterus. The vagina allows for sexual intercourse and birth. It also channels menstrual flow.





Mexican women have a good understanding of the vaginal microbiome barrier function how it's unique to each woman.



Question 13. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

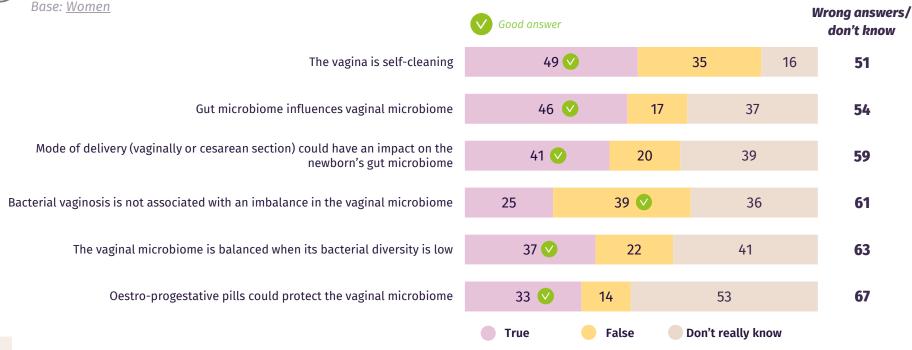
Base: <u>Women</u>	Good answ	er			Wrong answers don't know
The vaginal microbiome acts as a barrier, protecting us from pathogenic microorganisms		75 🗸		8	25
Every woman has a vaginal microbiome that is different from any other woman's		72 🕜		9 1	9 28
Vaginal dryness/dehydration has consequences on vaginal microbiome		69 🗸	6	25	31
Antibiotics can alter the vaginal microbiome		66 🗸	10	24	34
Smoking has no consequences on the vaginal microbiome	20	51 🗸		29	49
From childhood to menopause, a woman's vaginal microbiome remains the same	25	51 🗸		24	49
	True	False Do	on't rea	ally know	



However, some aspects are still unknown by the majority of women.

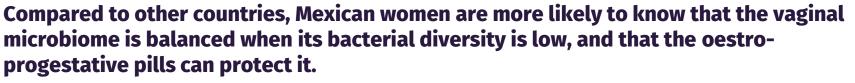


Question 13. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.









Question 13. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

Base: Women

% go	od answer		Total	Evolution vs 2023	COUNTRIES
	The vaginal m	icrobiome acts as a barrier, protecting us from pathogenic microorganisms	75	+1pt	68
	Every woman has a va	ginal microbiome that is different from any other woman's	72	+3pts	64
	Vaginal dryne	ss/dehydration has consequences on vaginal microbiome	69	New item	69
		Antibiotics can alter the vaginal microbiome	66	New item	69
		Smoking has no consequences on the vaginal microbiome	51	New item	55
	From childhood to mer	opause, a woman's vaginal microbiome remains the same	51	+4pts	55
		The vagina is self-cleaning	49	+3pts	56
		Gut microbiome influences vaginal microbiome	46	New item	43
	Mode of delivery (\	aginally or cesarean section) could have an impact on the newborn's gut microbiome	41	New item	40
	Bacterial vaginosis is no	ot associated with an imbalance in the vaginal microbiome	39	+9pts	44
	The vaginal	microbiome is balanced when its bacterial diversity is low	37	+3pts	30
44	Oesti	o-progestative pills could protect the vaginal microbiome	33	New item	22
44		Significant differences vs total - superior Significant d	differences vs total	- inferior	Copyright Biocodex Microbiota



ALL

Institute et Ipsos - mars 2024







Mexican women aged 45-59 yo have lower knowledge about the vaginal microbiome.



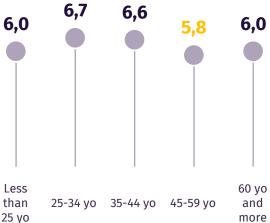
Question 13. For each of the following statements, tell us if you think it is TRUE or FALSE. If you are unsure about your answer, answer I do not really know.

Base: Women











Significant differences vs total - superior





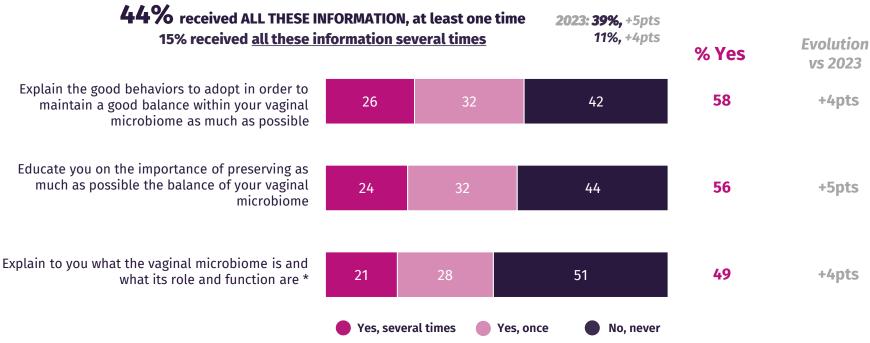




Mexican women tend to receive more advice and information about vaginal microbiome from their HCPs than last year.



Question 14. Has the healthcare professional following your gynecological health talked to you about the following? Base: Women













However, Mexican women have received more information or advice from healthcare professionals about the vaginal microbiome, compared to other countries.

Question 14. Has the healthcare professional following your gynecological health talked to you about the following? Base: Women

% Yes

	Total	ALL COUNTRIES
% Have received ALL THESE INFORMATION, at least one time	44	37
% Received ALL THESE INFORMATION, <u>several</u> <u>times</u>	15	14
Explain the good behaviors to adopt in order to maintain a good balance within your vaginal microbiome as much as possible	58	48
Educate you on the importance of preserving as much as possible the balance of your vaginal microbiome	56	48
Explain to you what the vaginal microbiome is and what its role and function are	49	43







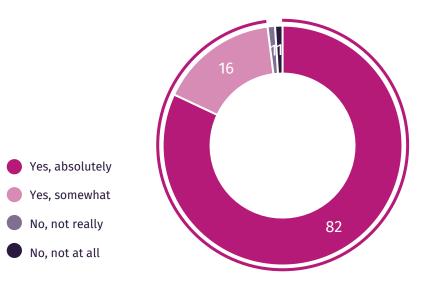


Mexican women express a very strong desire for more information about the importance of the vaginal microbiome and its impact on health.



Question 15. And would you like the healthcare professional monitoring your gynecological health to tell you more about the importance of your vaginal microbiome and its impact on your health?

Base: Women



98% would like to have more information about the importance of the vaginal microbiome and its impact on health



88%

2023: 97%, +1pt





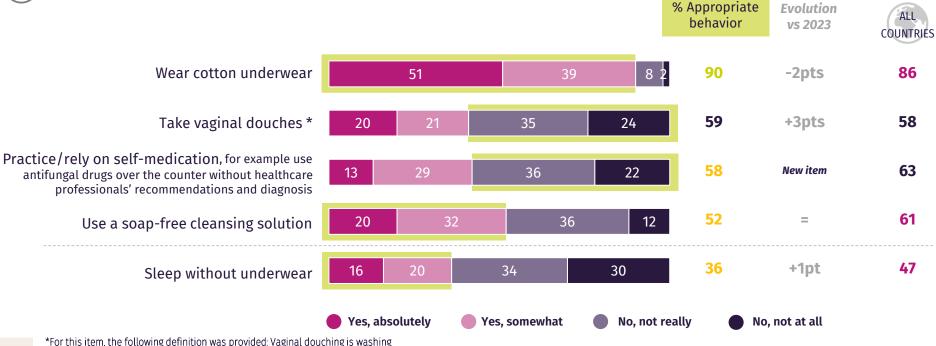




Mexican women are less likely to have adopted appropriate behaviors for their vaginal microbiome, such as avoiding self-medication, using a soap-free cleansing solution or sleeping without underwear.



Question 16. In your daily life, do you regularly adopt the following behaviors? Base: Women



or cleaning out the inside of the vagina with water or a mixture of fluids to eliminate odors and "clean" the vagina. Please do not confuse the vaginal douching (The vagina is the inside) with vulvar washing (The vulva is the outside).









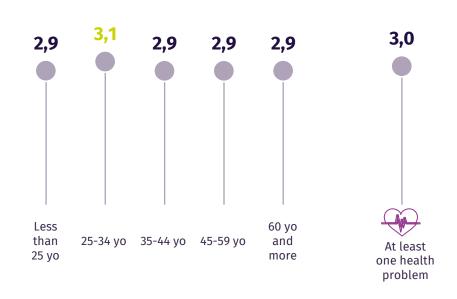
Mexican women aged 25-34 stand out positively: they have adopted more behaviors to protect their vaginal microbiome than average.



Question 16. In your daily life, do you regularly adopt the following behaviors? Base: Women



Number of appropriate behaviors adopted on average



Significant differences vs total - superior









Main results per country



Learnings on Mexican results



Awareness of the microbiome & its diversity	
Know exactly what is « microbiome »	21%
Subtotal « Aware »	71% 🖊
Subtotal Aware of the gut microbiome	62%
Subtotal Aware of all microbiome	32% 🖊

Level of knowledge around the microbiota	
Mean of good answers	5,6/9

Level of knowledge around the solutions which can maintain the microbiota balanced				
Know exactly what are probiotics	61% 🗡			
Know exactly what are prebiotics	34%			

Adoption and identification of appropriate behaviors to maintain a balanced microbiota			
Have changed their behaviors	67%		

Level of information provided by healthcare professionals	
Have heard about the microbiome from healthcare professional	17%
Received at least one piece of information at least once	84%

Key learnings

Awareness of the microbiome is significantly better this year but it is mainly driven by the gut microbiome awareness. Despite these improvements, they are still more familiar with the term "flora" than other countries.

Their knowledge of the role and function of microbiome has not really improved in one year but some aspects are better known in Mexico compared to the global average.

Information given by healthcare professionals is higher than average in Mexico. they are more likely to have discovered the microbiome through a HCP, and have received more information from HCPs. Family physicians, gastroenterologists and dietitians are the HCPs who stand out in terms of advice given.

Consequently, compared to other countries, Mexicans are more likely to have changed their behaviors to protect their microbiome. They stand out for their high consumption of probiotics and prebiotics.







ANNEXES



FIABILITÉ DES RÉSULTATS

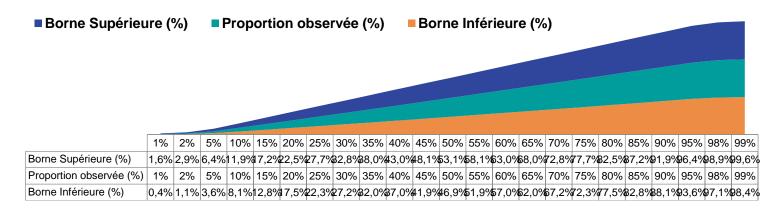
Feuille de calcul

En l'occurrence s'agissant de cette étude :

Intervalle de confiance : 95%

■ Taille d'échantillon : 1000

Les proportions observées sont comprises entre :





SURVEY OVERVIEW

CAWI survey – Online panel



SAMPLE

- Target : Male/female 18 and more in each country
- Selection of the respondent : participant selection using quotas
- Sample representativeness: criteria and sources: gender, age, active/inactive status, regions



DATA COLLECTION

- Fieldwork dates : January 26th February 26th 2024
- Sample achieved: 7,500 interviews (1000 for France, Mexico, US and China, 500 in other countries)
- Data collection : on line
- Loyalty program with points- based award system for panelists
- Response quality control methods: monitoring of participants' response behavior (identification of responses that are too quick or careless, e.g. ticked in a straight or zigzag line)
- Checking of IP and consistency of demographic data.



DATA PROCESSING

- Weighted sample
- Method used: Rim Weighting Method
- Weighting criteria: criteria and sources: gender, age, active/inactive status, regions

SURVEY MATERIAL THE QUESTIONNAIRE



Document Microsoft Word





RELIABILITY OF RESULTS: SELF COMPLETION ONLINE SURVEYS IIS

To ensure the overall reliability of a survey, all possible error components must be taken into account. That is why Ipsos imposes strict controls and procedures at each stage of the survey process.

UPSTREAM OF THE DATA COLLECTION

- **Sample:** structure and representativeness
- Questionnaire: the questionnaire is worded by following an editing process with 12 compulsory standards. It is proofread and approved at a senior level and then sent to the client for final validation. The programming (or questionnaire script) is tested by at least 2 people and validated.
- Data collection: the interviewers are trained in survey techniques through a dedicated training module prior to any participation in a survey. In addition, they receive or attend a detailed briefing at the start of each survey.

DURING THE DATA COLLECTION

Sampling: Ipsos imposes very strict operating rules for its selection frame in order to maximize the random nature of the sample selection: random selection from telephone listings, quota method, etc. Fieldwork monitoring: collection is monitored and checked (exclusive link, IP validation, panelists' behavior monitoring penetration, interview length, consistency of responses, participation rate, number of reminders, etc.)

DOWNSTREAM OF THE DATA COLLECTION

- The results are analyzed in accordance with the statistical analysis methods (confidence interval versus sample size, significance tests). The first results are systematically checked against the raw results from the data collection. The consistency of results is also checked (particularly the results observed versus comparison sources in our possession).
- In cases where sample weighting is used (margin calibration method), this is checked by the processing teams (DP) and then validated by the survey teams.





SURVEY OVERVIEW

Organization (CAWI survey - Online panel)



ACTIVITIES CARRIED OUT OR COORDINATED BY IPSOS TEAMS IN FRANCE

- Design and methodology
- Validation of scripting
- Coordination and validation of translation
- Coordination of data collection
- Data processing
- Validation of the statistical analyses
- Creation of survey report
- Results presentation design
- Oral presentation Analyses



ACTIVITIES CARRIED OUT BY IPSOS EXPERT LOCAL TEAMS

- Translation
- Scripting
- Sampling (IIS panel)
- Emailing
- Data collection
- Data Map





ABOUT IPSOS

lpsos is the third largest market research company in the world, present in 90 markets and employing more than 18,000 people.

Our research professionals, analysts and scientists have built unique multi-specialist capabilities that provide powerful insights into the actions, opinions and motivations of citizens, consumers, patients, customers or employees. Our 75 business solutions are based on primary data coming from our surveys, social media monitoring, and qualitative or observational techniques.

"Game Changers" – our tagline – summarises our ambition to help our 5,000 clients to navigate more easily our deeply changing world.

Founded in France in 1975, Ipsos is listed on the Euronext Paris since July 1st, 1999. The company is part of the SBF 120 and the Mid-60 index and is eligible for the Deferred Settlement Service (SRD).

ISIN code FR0000073298, Reuters ISOS.PA, Bloomberg **IPS:FP** www.ipsos.com

GAME CHANGERS

In our world of rapid change, the need for reliable information to make confident decisions has never been greater.

At losos we believe our clients need more than a data supplier, they need a partner who can produce accurate and relevant information and turn it into actionable truth.

This is why our passionately curious experts not only provide the most precise measurement, but shape it to provide True Understanding of Society, Markets and People.

To do this we use the best of science, technology and know-how and apply the principles of security, simplicity, speed and substance to everything we do.

So that our clients can act faster, smarter and bolder. Ultimately, success comes down to a simple truth: You act better when you are sure.



